SAFETY GALA ALBANIA

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Top 5 Risks Day-to-Day Operations

Work at height safety

Our priority is to make sure anyone operating at height is trained, follows agreed procedures, always demonstrates appropriate behaviors and always employs the necessary safety equipment. This is an important aspect of our Absolute Rules

Street Works/Cables in the Ground Safety

Street works and cables in the ground are inherently hazardous activities that require strict adherence to health and safety regulations to protect our contractors, pedestrians, and road users.

Contractors Safety

We require all our suppliers and contractors to meet strict health and safety requirements Our HSW and Procurement teams work closely with key contractors to help them improve safety

Street works / Cables in the Ground

Vodafone **Top 5 Risks**

Work at

Height

Control of Contractors Occupation al Road Risk

Electrical

Risk

Electrical Safety

The risk of injury from electric shock is a major concern for those deploying or maintaining our network equipment. We work with contractors to make sure they have a documented risk management process for working with electricity. Those working on electrical equipment are authorized, competent and medically fit.

Road Safety

Road risk remains our main safety concern and continues to be the primary cause of serious injuries in Albania in country level. Although reducing risk related to driving is challenging, we have minimized the severity and likelihood of accidents by reinforcing our strict rules on driving.

c2 General management in their own teams and among sub-

Tackling Top 5 Risks | Information & Control

Standardized Data Collation What data do our policies require the suppliers to report & what data do we require the suppliers to report to work safely?

H&S MINIMUM REQUIRMENT

H&S Contractual Conformance

What are included in contracts that the suppliers should be meeting?

CONTRACTUAL TERMINATION



H&S Arrangements

Do the suppliers have in place adequate H&S arrangements to safely deliver the work activities?

STRATEGIC PRIORITIES

Governance Conformance

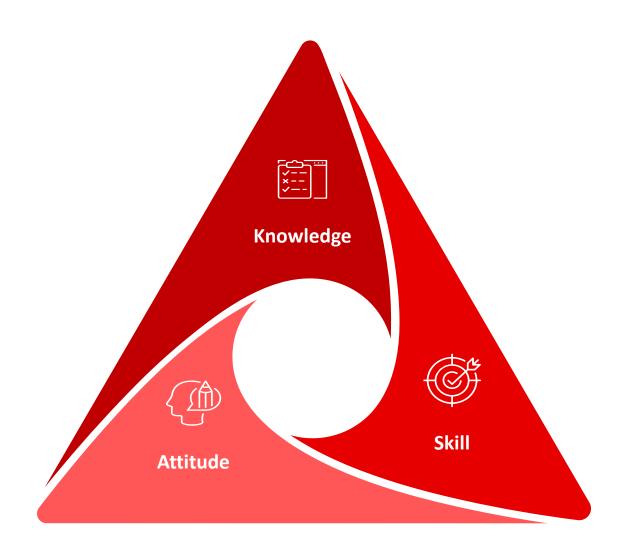
High-Risk Policy Conformance

Are VF & our suppliers meeting the requirements of the A3 Policy for High-Risk Activities?

CONTINUOUS CONTROLS



Improving Performance | Model - Phases



Knowledge

What **knowledge** do we need to improve performance & reduce risk?

Skill

What **skills** do we need to improve performance & reduce risk?

Attitude

What **attitudes** do we need to improve performance & reduce risk?



Operational Control | Operational Realisation

Risk Break Points

With use of the data, we can identify the threshold in which risks can be mitigated or removed. Quick reporting near misses, quick reporting observations & quick reporting incidents.

Operational Oversight

Being aware of the site-based risk & opportunities has supported the ability to be proactive. This has resulted in effective operational oversight that has support the identification of internal operational performance opportunities.

Data Driven Accountability

The use of data has focused conversations & is preventing some suppliers from using 'opinions' in their defence of poor performance. This is forcing accountability which is reinforced by the supplier contractual disciplinary actions or termination.

Skills Gap

The largest trending data is interlinked to knowledge & skill of project planning & site-based management. Project planning performance is exacerbated by the operational performance opportunity at the design stage.

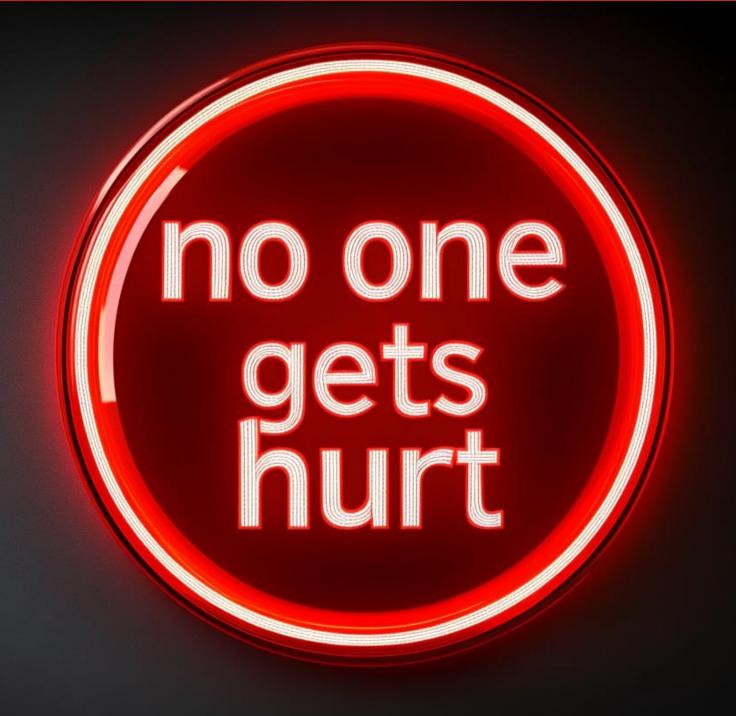
Data Driven Decision Making

Seeing & realizing the performance tending, supports conversation across supply chain and internal resource on what we need to reduce risk & improve performance.

Supplier Culture

What we are seeing, is suppliers who embrace H&S Culture in the workplace.





Thank you!